

Professionals' Perceptions and Experiences When Supporting People Who Have Hoarding Behaviours

INFORMATION SHEET

Kia ora, my name is Monique Bowden. I am currently undertaking a small research project as part of my Master of Applied Social Work programme in the School of Social Work, Massey University. The aim of this research is to explore helping professionals' perceptions and experiences of working with people who have hoarding behaviours.

The purpose of this letter is to invite you to be part of my research project.

What is this research about?

There is very limited research that exists about hoarding behaviour in Aotearoa New Zealand. This research project focuses on (i) how helping professionals (e.g., social workers, organisers, psychologists, housing staff, mental health nurses, support workers) work with people who have hoarding behaviours, (ii) what challenges and issues professionals experience, and (iii) what supports and resources might help professionals when supporting people who have hoarding behaviours.

Why am I being asked to take part?

I am inviting you to participate in my research if you meet the following criteria:

- A trained or qualified professional
- Have one year or more practice experience working with people who have hoarding behaviours
- Work for or previously worked for an organisation in Aotearoa/New Zealand that supports people who have hoarding behaviours

What will I be asked to do?

It is anticipated that the interview will take approximately 45 minutes and will be digitally audio recorded. If you live/work in the Wellington region, you have the option of being interviewed in person or on Zoom, and if you are outside the Wellington region, your interview will be on Zoom. The interview will be short, semi-structured, and conversational in style. The interview guide with questions will be sent to you prior to the interview, so you can see what we will discuss prior to giving your consent. No discomfort to participants is anticipated in the interview.

If you agree to take part in my research project, can you please complete the attached consent form and return it to me via email at Monique.Bowden.2@uni.massey.ac.nz before the interview.

If you have any concerns about the process of gathering the interview data, you can contact my supervisor. Contact details are provided at the end of this information sheet.

What will happen to the data?

The interview data will be transcribed using Microsoft speech-to-text or ZoomPro, a secure transcription program and your interview will be kept confidential. I will remove all identifying information from the transcript prior to analysis. If you wish, I will send you a copy of your audio

recording of your interview and transcript to check for accuracy. You can let me know if you want to make any changes, edits, or omissions.

If you approve your transcript, I will then analyse it using reflexive thematic analysis. Data (audio files and deidentified transcripts) and the consent forms will be safely stored in Massey One Drive on my password protected computer while the project is being completed and will be deleted once my research report has been marked. Notes will be stored in locked filing cabinet and then shredded on completion of the research report. No names or other identifying details of individuals or organisations will be used in the report. Findings may also be used in publications and presentations arising from the research with no identifying details of individuals or organisations in publications or presentations.

What rights do I have?

You are under no obligation to accept this invitation. If you decide to participate, you have the right to:

- Decline to answer any questions;
- Withdraw from the study until two weeks after I return your transcript to you for checking;
- Ask any questions about the study at any time during participation;
- Provide information on the understanding that your name (and the names of anyone or service you mention) will not be used;
- Be given access to a summary of the project findings when it is concluded;
- Ask for the recorder to be turned off at any time during the interview.

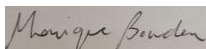
Please do not hesitate to contact either me or my supervisor at any time if you have any questions about the project. Contact details are as follows:

Researcher	Supervisor
Monique Bowden Monique.Bowden.2@uni.massey.ac.nz	Dr Vincent Wijesingha V.Wijesingha@massey.ac.nz Phone: +6469516503

This project is being conducted under the School of Social Work low-risk ethics process for the 179.895 Research Report course, operating under teaching application OM3 25/75, approved by the Massey University Human Ethics Ohu Matatika 3. If you have any concerns about the conduct of this research, please contact the Chairperson, Massey University Human Ethics Ohu Matatika 3, email humanethics3@massey.ac.nz.

Thank you for your consideration of my request.

Yours sincerely,



Monique Bowden